



## Fuze Overview



### Who we are

Fuze is a global, cloud-based unified communications provider with a best-in-UCaaS approach to business communications. Fuze was founded in 2006 as a cloud-based PBX provider and is now recognized as the fastest growing technology company in Boston. Headquartered in Boston, MA, Fuze has additional locations including New York, Chicago, San Francisco, Seattle, Ottawa, London, Amsterdam, Aveiro (Portugal), Paris, Zurich, and Copenhagen.



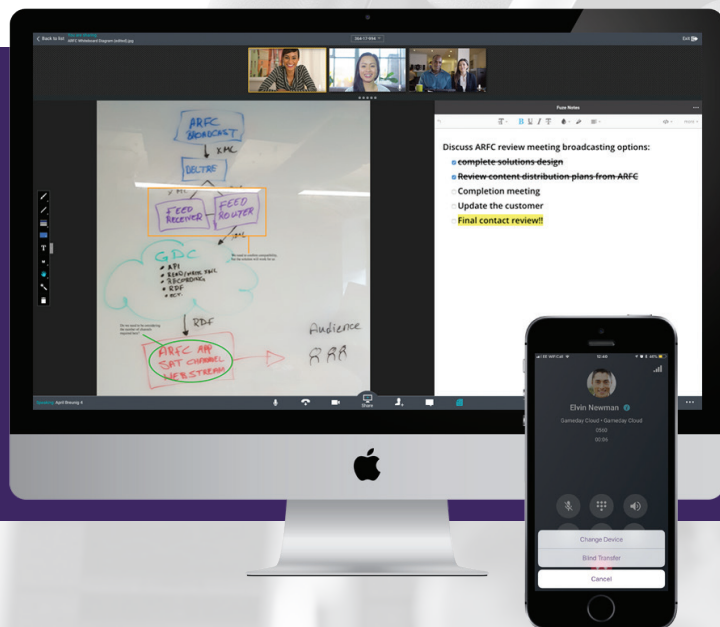
### What we do

Fuze is a cloud-based, real-time contact center and unified communications platform, built for the enterprise. Our intuitive, all-in-one unified communications platform enables a seamless transition between calling, video conferencing, instant messaging and sharing, powered by the industry-leading intelligent cloud architecture. Fuze modernizes the communications experience and empowers the digital and distributed workforce to communicate anywhere, anytime, and across any device.



## Fuze Calling

Built on a cutting-edge cloud voice architecture, Fuze powers the highest-quality calling experience with an innovative phone system that is secure and reliable on a global scale. As an alternative to a legacy on-premises PBX, our unified communications system offers enterprise-grade calling that goes beyond voice by seamlessly integrating with video and real-time content sharing. This all takes place right within the calling experience, on any device, with one single carrier network.

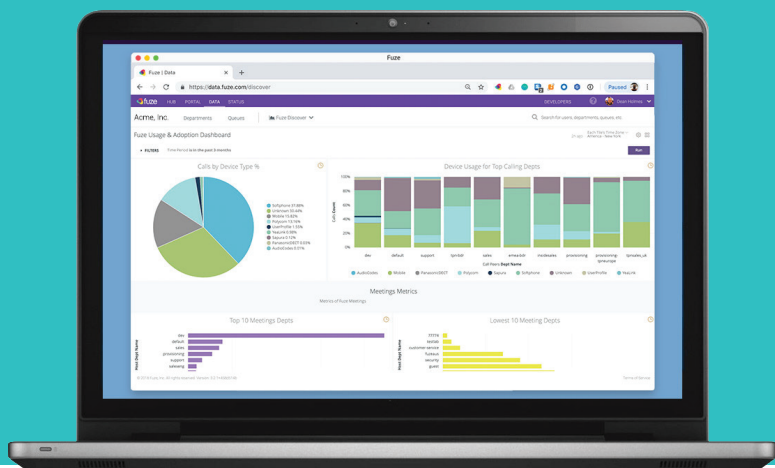


## Fuze Meetings

Fuze offers enterprise-grade HD audio and video conferencing for meetings with up to 1,000 participants with dynamic screen and content sharing. With Fuze, collaborative user experiences are able to consistently occur across any device—desktop, mobile, browser and conference room system. Plus, Fuze's unified communications platform is integrated into the way you work with industry-leading presence and calendar integrations for Google and Office365.

## Fuze Contact Center

As one of the top unified communications companies, Fuze offers cloud contact center solutions to meet a variety of needs, ranging from basic to extremely complex. From dynamic call routing to our whisper feature for real-time training, Fuze empowers call centers to take unparalleled care of their customers. For voice-only call centers, we can provide solutions through our natively-built Fuze Contact Center. For more complex centers with omni-channel requirements, however, we leverage our partnerships with Five9 and NICE+inContact.



## Fuze Data

The Fuze Data Platform extends Fuze's world-class Unified Communications (UC) platform, giving managers, administrators, and business analysts a window into the day-to-day activities of the entire enterprise. Because Fuze is built on a single technology stack, customers need only tap into one real-time data source across calls, meetings, and chat. With Fuze, your communications channels and associated data are no longer siloed or locked away among multiple applications and data sources.