



# IRISTICK CUSTOMER SUCCESS STORIES



## CUSTOMER

Bayer Crop Science (USA)

## INDUSTRY

Life Science

## USE CASE

Remote Assistance

## CHALLENGE

Handsfree crop field inspection data collection

## SOLUTION

Iristick iOS smart glasses combined with customized voice-controlled data collection software.

## RESULTS

The smart glasses solution greatly improves the way Bayer collects field data, helps to reduce errors and increases productivity. Bayer also reports training time is shortened.



*"These are very specific use cases that benefit from hands-free verbal data collection. As we've been developing around that, we're seeing additional advantages like the ease of QR scanning and photo capture and tagging. It's just what we need, not more."*

**Carrie Roy, PhD., Senior Product Designer at Bayer Crop Science US**



*"The ergonomics of the Iristick glasses and the security of a tethered solution also put them at the top of the list. We didn't want to add another device that needed to get security approval. The processing, heat and weight are all still carried on the mobile unit itself, which made for a lightweight, comfortable pair of AR glasses. They're safety-rated, too, and it just so happens that the side coverings matched up with protecting our workers' eyes from the corn leaves. So, that was a happy accident."*

**Michael Calvillo, PhD., Senior Product Designer at Bayer Crop Science US**

[read full Bayer story](#)

[www.iristick.com](http://www.iristick.com)



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## CUSTOMER

John Bean Technology (Global)

## INDUSTRY

Manufacturing (FoodTech)

## USE CASE

Remote Assistance

## CHALLENGE

Give on-site support in Covid19 quarantine areas

## SOLUTION

ProSight, combination of remote assistance software platform and Iristick smart glasses



*"One of the corporate values of John Bean Technologies is 'Customer First', often resulting in on-site help from our local experts in the startup of new, complex equipment. This is no longer possible in the current Corona crisis. We contacted Iristick and their certified, ruggedized smart glasses seemed to be the perfect solution. Sending a pair of smart glasses, means we can respond fast and efficient, help our clients the fastest possible and maintain our high-quality standards,"* says **Rex Pattyn, Customer Care Sales Manager, JBT Belgium**

<https://tinyurl.com/y8yhn294>



## CUSTOMER

ENGIE Services Zuid (Netherlands)

## INDUSTRY

Technical Services and Energy

## USE CASE

Remote Assistance

## CHALLENGE

Shorten training time and more efficient interventions

## SOLUTION

Young technicians are equipped with Iristick smart glasses in combination with remote assistance software



*"We notice that it takes less time to solve a malfunction and that it takes less time for the experts to transfer the knowledge and information to the person on-site. So basically, it's a win-win,"* says **Maurice Baert, Commercial Director Engie Services.**

<https://tinyurl.com/yxgbuzpc>